



CLIENT SERVICES & HOURS

as of 6/14/2021

Showing the Love of Christ • Restoring Hope • Rebuilding Lives

Crossover is pleased to serve those in need from your organization and is open to serve your clients as follows:

SERVICES AVAILABLE ONCE EVERY 30 DAYS

Tuesday through Friday

Food	10:00 a.m. to 2:30 p.m.	Must pick up items within 5 days of referral date
Personals*	10:00 a.m. to 2:30 p.m.	Must pick up items within 5 days of referral date

SERVICES AVAILABLE ONCE EVERY 60 DAYS

Tuesday through Friday

Clothing*	10:00 a.m. to 2:00 p.m.	Must pick up items within 5 days of referral date
Cleaning Supplies*	10:00 a.m. to 2:30 p.m.	Must pick up items within 5 days of referral date

SERVICES AVAILABLE ONE TIME ONLY

Tuesday through Friday

Household*	10:00 a.m. to 2:00 p.m.	Must pick up items within 5 days of referral date
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NOTE: Clients seeking household items must have a valid referral submitted online from a qualifying agency and proof that they moved within the last 30 days. Household items consist of dishes, pots, pans, cups, silverware, bedding, towels and other small items based on availability. Due to the amount of items received for household, CLIENT NEEDS TO ARRANGE TRANSPORTATION OTHER THAN THE BUS.

Crossover does not typically have furniture or large appliances.

*NOTE: *These items are of what we have. There may be times when personals or specific sizes are not available. Client may make arrangements to return if this occurs.*

Crossover accepts referrals submitted online from all Social Service Agencies and Churches. Clients referred through a church will need to be screened through an agency after their first visit.

Clients should have with them: Picture ID, Proof of number of persons in household, and documentation showing children live in the home of parent seeking assistance. We will also check our records, if it is not time for them to come, we will not be able to provide service.

Referring agencies are asked to use our online referral system to submit referrals for their clients. Please contact Crossover if you need help accessing our online referral system.

Thank You!